

## Public Safety

*Seminole County*

### Emergency Communications/E911

### Medical Quality Assurance & Education Bureau

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## Mission

To provide quality assurance, continuing education, and data management for emergency medical service providers so that the citizens and visitors of Seminole County may enjoy a high quality EMS System.

## Business Strategy

The Medical Quality Assurance and Education Section enhances the development and expansion of the Seminole County EMS System including establishing the "standard of care." This is accomplished by continuously evaluating the "quality of care" provided and the development and coordination of continuing education programs to assure the "standard of care" is met by the 600 EMTs and Paramedics in the System. The Section's activities follow the requirements established in Chapters 396 and 401 of the Florida Statutes and their correlating Administrative Codes. In addition, the section coordinates a centralized controlled medication disbursement point and participates in a public education program cooperative with all agencies.

## Objectives

Provide the County-wide EMS System a continuous quality improvement program utilizing critical indicators set by the EMS System Medical Director, supplemented with sentinel event reviews, as needed.

Issue quarterly Quality Medical Assurance reports.

Provide a minimum of 15 continuing education units (CEUs) from the U.S. Department of Transportation, Emergency Medical Technician and Paramedic curriculums including joint training programs with all emergency medical service agencies in Seminole County.

Provide County EMT/Paramedic Certification Program and examinations.

## Performance Measures

	<b>FY 99/00 Actual</b>	<b>FY 00/01 Estimated</b>	<b>FY 01/02 Goal</b>	<b>FY 02/03 Goal</b>
EMS calls reviewed by the MQA process	n/a	1,800	2,000	2,500
Advanced Cardiac Life Support Classes provided to countywide EMS System/number of students	4/650	4/675	6/680	6/700
Continuing education units approved for EMT's and Paramedics in the EMS System/number of students	51/650	60/675	72/680	84/700
Quality Assurance reports submitted to 8 EMS agencies	n/a	n/a	12	12
County certification exams administered to EMT's and Paramedics	n/a	45	60	75
Specific Medical conditions selected to identify trends in Pre-hospital care	n/a	5	8	10

<b>Department:</b>		<b>PUBLIC SAFETY</b>			<b>Seminole County</b>	
<b>Division:</b>		<b>EMERGENCY COMMUNICATIONS/E911</b>			<b>FY 2001/02</b>	
<b>Section:</b>		<b>MEDICAL QUALITY ASSURANCE</b>			<b>FY 2002/03</b>	
		1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	Percent Change 2002/03 Budget over 2001/02 Budget
<b>EXPENDITURES:</b>						
Personal Services	83,798	96,152	87,838	-8.6%	93,543	6.5%
Operating Services	63,850	92,158	64,997	-29.5%	60,466	-7.0%
Capital Outlay	0	0	0		0	
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
<b>Subtotal Operating</b>	<b>147,648</b>	<b>188,310</b>	<b>152,835</b>	<b>-18.8%</b>	<b>154,009</b>	<b>0.8%</b>
Capital Improvements	0	0	0		0	
<b>TOTAL EXPENDITURES</b>	<b>147,648</b>	<b>188,310</b>	<b>152,835</b>	<b>-18.8%</b>	<b>154,009</b>	<b>0.8%</b>
<b>FUNDING SOURCE(S)</b>						
General Fund	147,648	188,310	152,835	-18.8%	154,009	0.8%
<b>TOTAL FUNDING SOURCE(S)</b>	<b>147,648</b>	<b>188,310</b>	<b>152,835</b>	<b>-18.8%</b>	<b>154,009</b>	<b>0.8%</b>
Full Time Positions	2	2	2		2	
Part-Time Positions	0	0	0		0	
<b>New Programs and Highlights for Fiscal Year 2001/02</b>						
<b>New Programs and Highlights for Fiscal Year 2002/03</b>						
<b>Capital Improvements</b>	<b>2001-02</b>	<b>2002-03</b>	<b>2003-04</b>	<b>2004-05</b>	<b>2005-06</b>	
Total Project Cost	0	0	0	0	0	
Total Operating Impact	0	0	0	0	0	